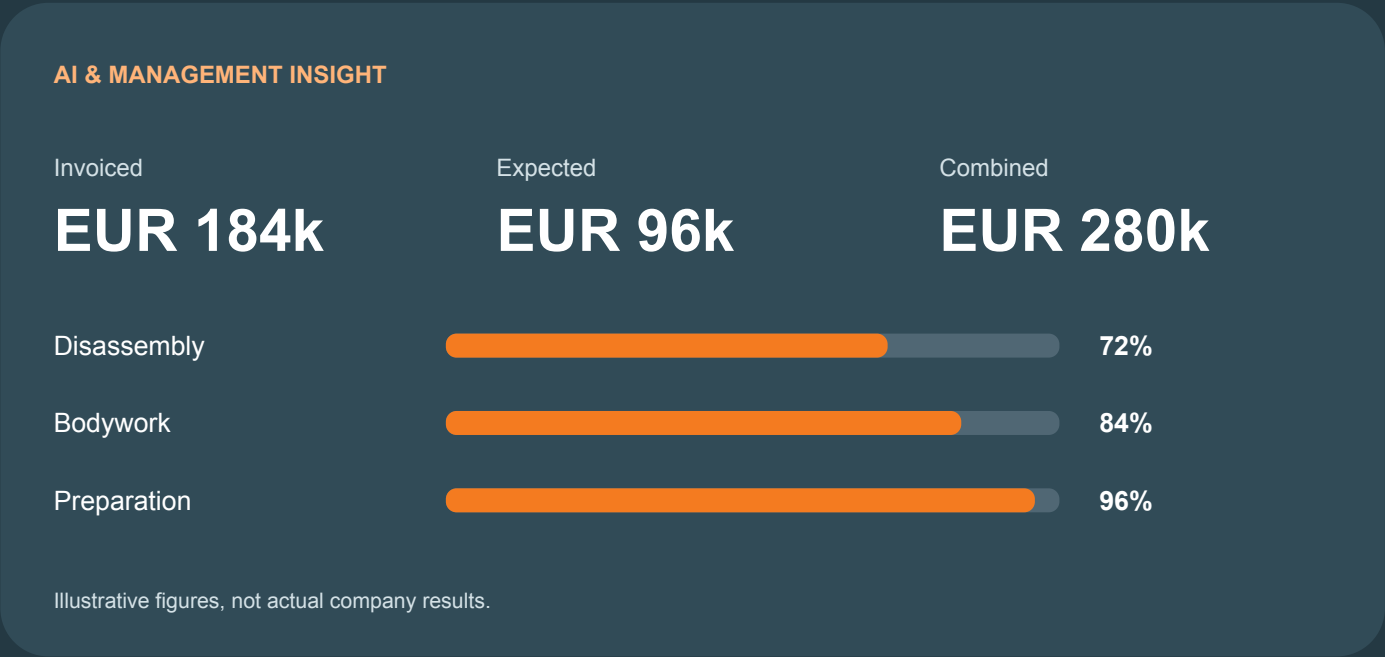


From daily operations to informed control.

Connected cases, workshop and results. With AI supporting planning and management insight showing where attention is needed.



AI proposes. The planner reviews and confirms.

The assignment and its delivery together

Coordinate information and decisions around the same case. The client and repairer each work within their own authority.

1

Receive information

Bring the damage description, vehicle details and shared photos together with the assignment. Portals and configured integrations support information exchange.

2

Review the estimate

View the available estimate and financial breakdown. Use relevant comparison data to support your assessment.

3

Record a decision

Authorise within your personal mandate, reject or request changes. Explain the basis for the decision.

4

Follow the work

View shared planning and case status. Relevant decisions and questions reach the repairer as targeted notifications.

The same case context, with different responsibilities.

A decision linked to the right version

Prevent approval of an old estimate from being silently treated as approval of a new one.

Workload and priority

See claims that are new, under review or awaiting changes. Assign a handler and an optional follow-up date.

Individual authority

Work with roles and monetary limits. A viewer can read information; an authorised handler can decide within their mandate.

Version and justification

Record the decision against the estimate version reviewed. A material change requires reassessment.

Controlled sharing

The repairer submits the case and determines photo sharing. Access can be withdrawn; information sharing remains explicit.

Automate processing while retaining responsibility for judgement.

Claim authorisation is not an automatic policy or coverage decision. Legal meaning, mandates and follow-up are agreed with the client.

Quality visible throughout the repair

Support agreements on repair under applicable BOVAG standards with records created during the work.

Applicable requirements

Record relevant standards and controls for each repairer. Review missing evidence and required follow-up actions.

Track professional competence

Record certificates, competencies and validity periods. Flag qualifications that require attention in good time.

Evidence within the case

Link questionnaires, photos, comments and final inspections to the work performed. This supports process review.

A traceable history

See who recorded an assessment or change. Authorised exceptions receive a reason and an audit record.

More insight into the evidence behind a completed repair step.

iBoss Orange supports standards monitoring and audit preparation. It does not replace BOVAG certification or an independent audit; assessment includes automated and manual checks.

Make deviations open to discussion

Use available estimate and case data for focused review. Be clear about the meaning and limitations of a comparison.

Make costs comparable

Normalise available financial categories while retaining the original source. Unknown values are not presented as zero.

Compare in context

Select by vehicle, source and client, among other criteria. The filter uses suitable available references and flags insufficient data.

Warn or block

Configure the filter policy for supported submission routes. An AI explanation can help interpret findings but does not make a claim decision.

Fit your process

Align roles, messaging channels and repair partners. Your own portal name and colours make the environment familiar to staff.

A signal prompts assessment; it is not an automatic judgement.

Integrations and data sharing require acceptance per connection. Statistical signals are not a repair standard, proof of fraud or automatic approval.

AI supporting your planning

Planning learns from completed cases. Estimates, clocked hours and skills provide direction; the planner remains in control.



AI PLANNING ADVICE

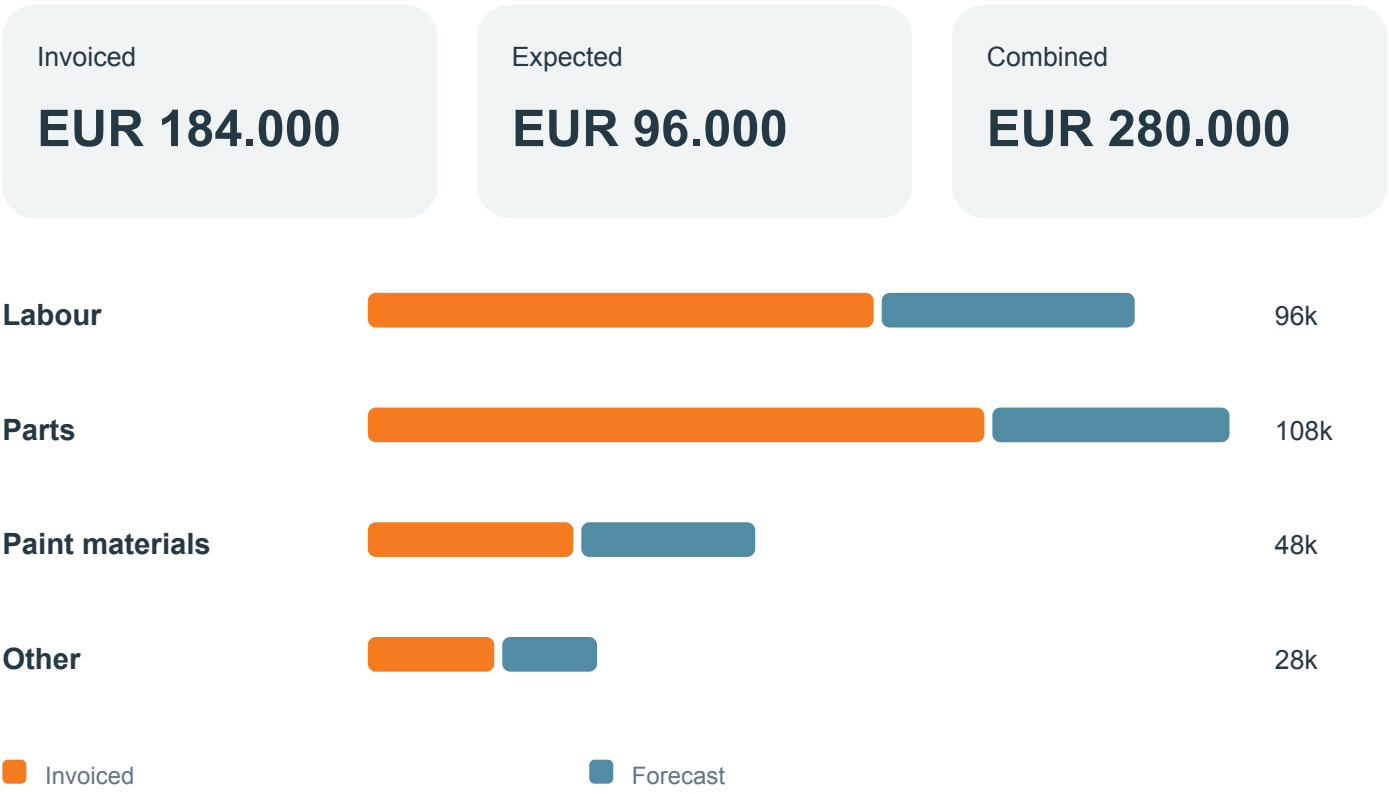
Example: move a flexible task to Thursday. Check skills, workstations and replacement vehicles before accepting the proposal.

AI proposes. The planner reviews and confirms.

Plan three weeks ahead using people, skills and existing commitments. Learn from closed or invoiced cases; a check around 12:45 highlights material planning risks.

Results visible. Expectations explained.

Sources and planned delivery dates explain expected revenue. A final invoice is never counted again in the forecast.



Invoiced

Forecast

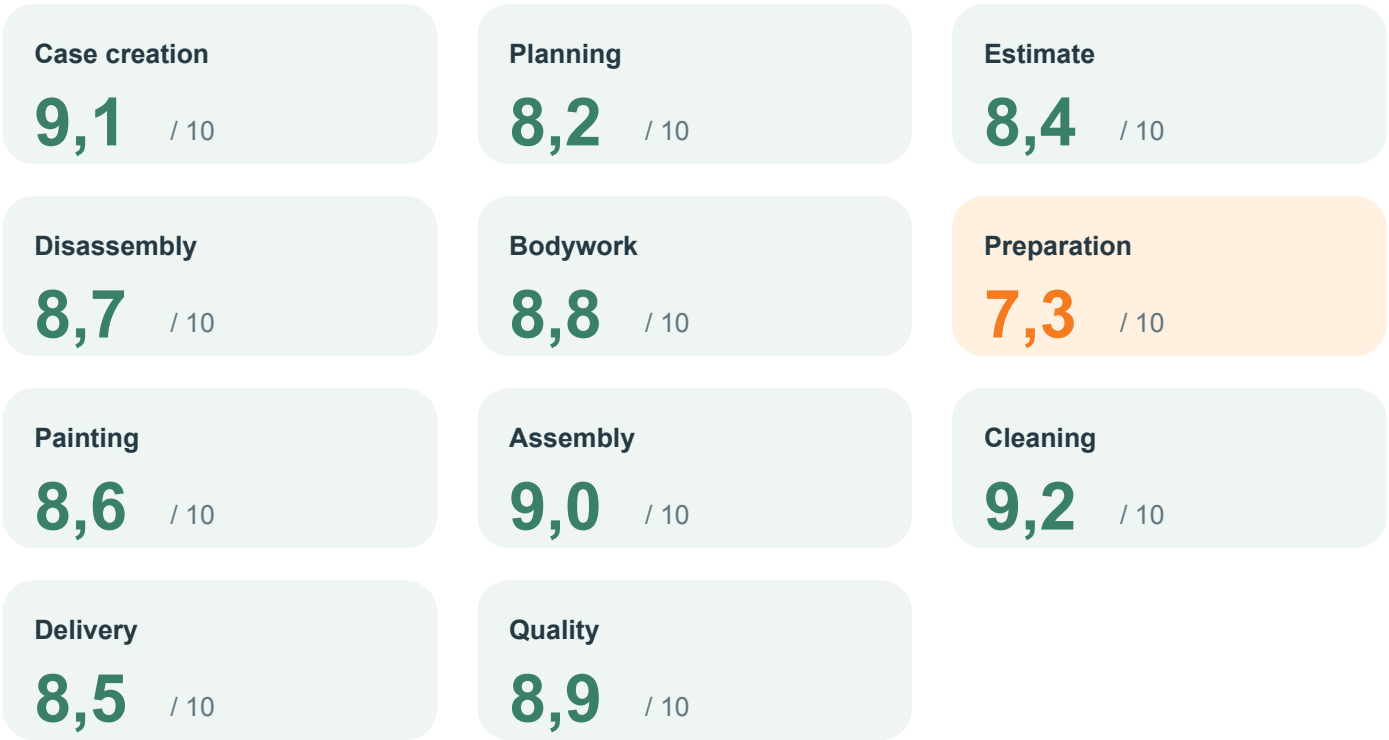
Illustrative figures, not actual company results.

Revenue, forecast & source invoicing

Review invoiced and expected revenue by invoice category. Connect estimates, parts and work orders to invoice lines with identifiable sources.

A better process starts with insight.

Review each stage and discuss the underlying cases. Compare companies at group and network level within your access rights.



Illustrative figures, not actual company results.

Preparation · example improvement point

Compare confirmed estimate hours with recorded time. Discuss extra operations and handovers; drill down to the underlying cases.

Process scorecard in development. Scores depend on evidence: no score without enough data. Recorded process and hour performance do not certify repair workmanship.

The latest capabilities in one process.

01

Smart intake & graphical planning

Propose intake and repair periods based on capacity. Check replacement vehicles and move cases with immediate availability checks.

02

AI planning & learning

Plan three weeks ahead using people, skills and existing commitments. Learn from closed or invoiced cases; a check around 12:45 highlights material planning risks.

03

Live Repair

See vehicles on the workshop floor plan with workstations, employees and progress. Use your company layout and optional workstation clocking.

04

Team & process insight

Compare cycle times per case manager and estimates against actual hours. Surface improvement opportunities for bodyshops, groups and networks.

05

Revenue, forecast & source invoicing

Review invoiced and expected revenue by invoice category. Connect estimates, parts and work orders to invoice lines with identifiable sources.

06

Parts & vehicle stock

Manage centrally purchased parts, case costs and sales. Track vehicle purchases, internal use, costs and sales; prepare import and BPM information.

07

Avelumo Drive

A separate garage module with maintenance planning, work orders, its own activity configuration and shared company financial administration.

08

Cases, customers & integrations

Edit and organise photos, restore deleted photos and manage documents. Connect customer communications, signatures, warranties and configured Exchange, Dispatch, Solera and other integrations.

Availability depends on modules, rights, configuration, source data and supplier agreements. DEKRA is prepared for central authorisation; activation requires valid access. Examples show the concept, not a performance guarantee.

Explore the possibilities in a demo

Connect capacity, estimates, execution and results. AI supports planning; evidence-based reports help you ask the right questions.

Smart intake & graphical planning

Propose intake and repair periods based on capacity. Check replacement vehicles and move cases with immediate availability checks.

AI planning & learning

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Revenue, forecast & source invoicing

info@iboss.nl Review invoiced and expected revenue by invoice category. Connect estimates, parts and work orders to invoice lines with identifiable sources.

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