

From daily operations to informed control.

Connected cases, workshop and results. With AI supporting planning and management insight showing where attention is needed.

AI & MANAGEMENT INSIGHT



Illustrative figures, not actual company results.

AI proposes. The planner reviews and confirms.

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A complete intake in clear steps

Capture information while the car and customer are with you. Give the repairer a useful starting point.

1

Identify the vehicle

Enter the registration number and retrieve available vehicle data. Check the details and complete missing information.

2

Record customer and damage

Select or create a customer. Record damage, insurance policy details and the information required for the assignment.

3

Add photos and documents

Take intake photos on the iPad or select files from the library. Add vehicle registration documents and insurance information, for example.

4

Choose repairer and period

Compare available repair capacity at connected businesses. Select the preferred branch and coordinate the schedule.

A better handover starts with information you only record once.

Know where there is room before you choose

During intake, the dealer can see how available repair hours are distributed across branches.

Compare the requested period

View capacity at connected bodyshops for the period in which you want the vehicle repaired.

Choose a branch with confidence

Consider availability when choosing. Work schedules and leave help provide a more realistic picture of free capacity.

Track arrival and handover

See planned vehicles and those due back to customers. Actual arrival and handover records remain distinct from planned dates.

Stay recognisable to customers

Use your organisation's name and visual identity. The dealer portal follows the group's configuration.

Turn a scheduling question into insight during intake.

Availability supports the choice. A shared expectation or capacity view is not, by itself, a confirmed repair commitment.

Dealer, driver and repairer connected

If your organisation operates its own transport service, the logistical handover can form part of the same platform.

Vehicle ready for collection

Register the vehicle's arrival at the dealer. This gives the relevant transport and repair teams a clear starting point for the next action.

Confirmed transport planning

The planner schedules the trip and assigns tasks. Once confirmed, the repairer knows when to expect the vehicle.

Ready for the return journey

After the repairer marks the vehicle ready, return transport can be planned. The dealer gains visibility of the expected return.

Focused messages

Use case-linked tasks and notifications to support handover. Every participant sees the information appropriate to their role.

Handover is a process step, not just a phone call.

Transport is available when enabled and configured for the relevant network.

Your promise to the customer stays visible

The dealer is an important point of contact. The platform supports collaboration behind that contact, with appropriate access to cases and progress.

One case context

Intake details and shared photos stay linked to the right assignment. Questions about the vehicle are easier to put in context.

Repair quality in the network

The repairer can record competencies, checklists and applicable quality checks. Share relevant outcomes according to the agreed roles.

A clear workload

See scheduled vehicles, ongoing handovers and cars returning to customers. Keep outstanding actions with the case.

Start together

Configure connected dealers, staff and bodyshops. Begin with a familiar intake and test the entire journey through to return.

A clear customer experience, backed by a connected process.

iBoss Orange supports standards monitoring and audit preparation. It does not replace BOVAG certification or an independent audit; assessment includes automated and manual checks.

AI supporting your planning

Planning learns from completed cases. Estimates, clocked hours and skills provide direction; the planner remains in control.



AI PLANNING ADVICE

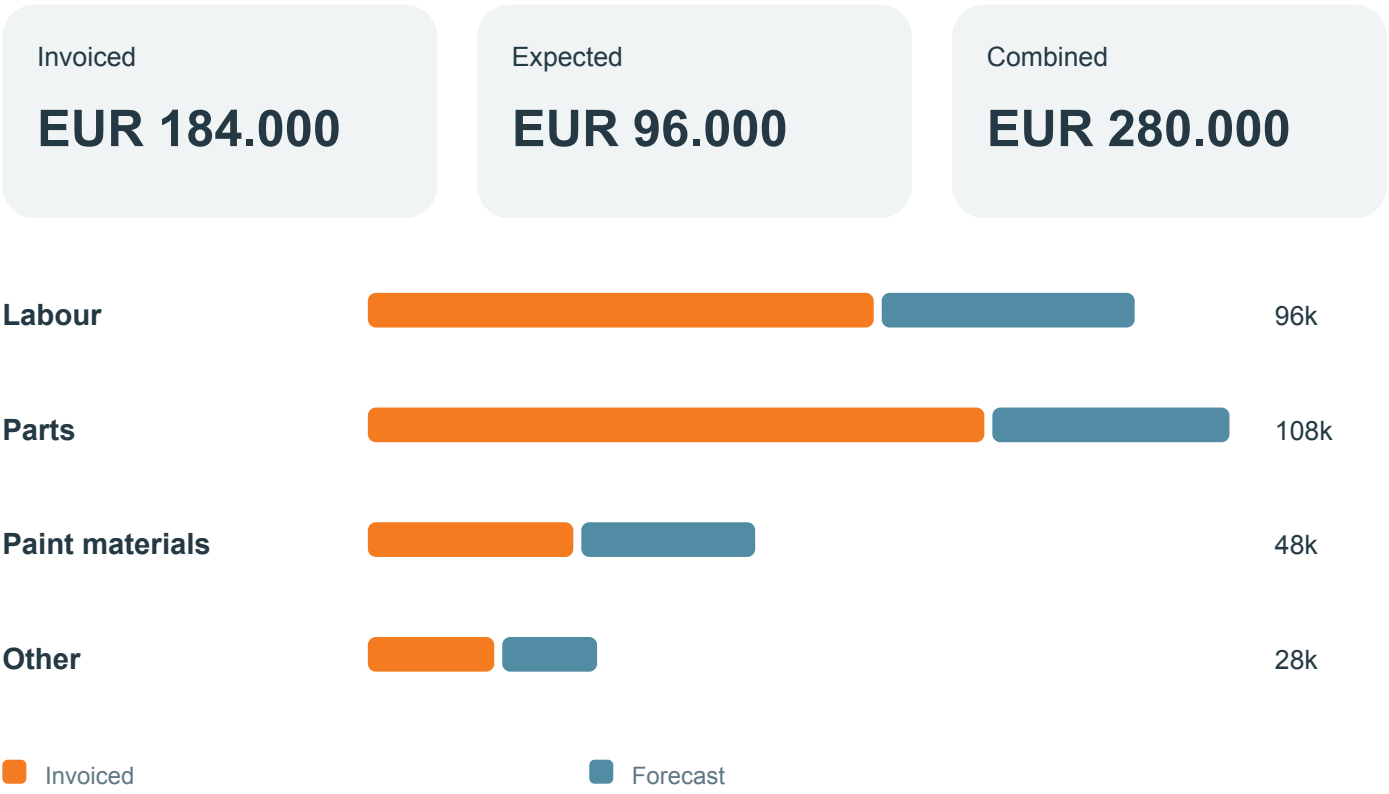
Example: move a flexible task to Thursday. Check skills, workstations and replacement vehicles before accepting the proposal.

AI proposes. The planner reviews and confirms.

Plan three weeks ahead using people, skills and existing commitments. Learn from closed or invoiced cases; a check around 12:45 highlights material planning risks.

Results visible. Expectations explained.

Sources and planned delivery dates explain expected revenue. A final invoice is never counted again in the forecast.



Invoiced

Forecast

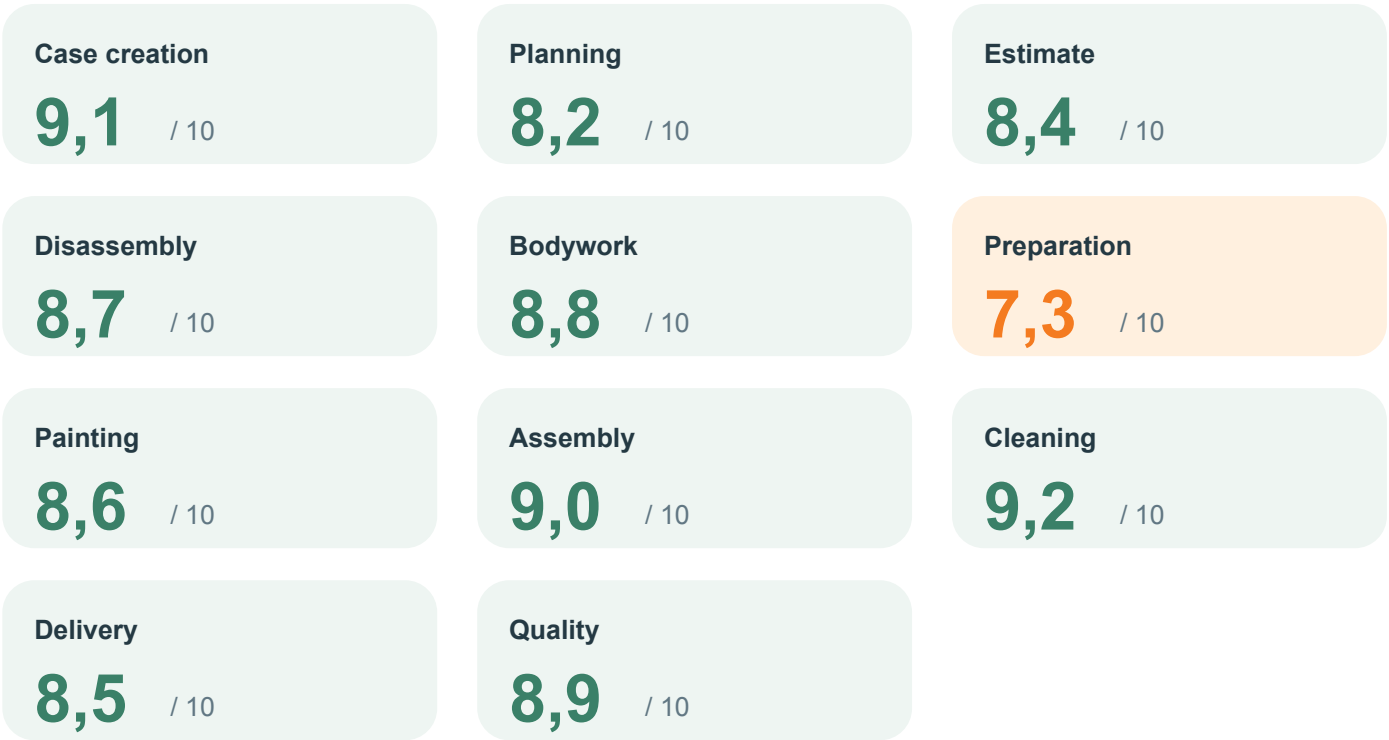
Illustrative figures, not actual company results.

Revenue, forecast & source invoicing

Review invoiced and expected revenue by invoice category. Connect estimates, parts and work orders to invoice lines with identifiable sources.

A better process starts with insight.

Review each stage and discuss the underlying cases. Compare companies at group and network level within your access rights.



Illustrative figures, not actual company results.

Preparation · example improvement point

Compare confirmed estimate hours with recorded time. Discuss extra operations and handovers; drill down to the underlying cases.

Process scorecard in development. Scores depend on evidence: no score without enough data. Recorded process and hour performance do not certify repair workmanship.

The latest capabilities in one process.

01

Smart intake & graphical planning

Propose intake and repair periods based on capacity. Check replacement vehicles and move cases with immediate availability checks.

02

AI planning & learning

Plan three weeks ahead using people, skills and existing commitments. Learn from closed or invoiced cases; a check around 12:45 highlights material planning risks.

03

Live Repair

See vehicles on the workshop floor plan with workstations, employees and progress. Use your company layout and optional workstation clocking.

04

Team & process insight

Compare cycle times per case manager and estimates against actual hours. Surface improvement opportunities for bodyshops, groups and networks.

05

Revenue, forecast & source invoicing

Review invoiced and expected revenue by invoice category. Connect estimates, parts and work orders to invoice lines with identifiable sources.

06

Parts & vehicle stock

Manage centrally purchased parts, case costs and sales. Track vehicle purchases, internal use, costs and sales; prepare import and BPM information.

07

Avelumo Drive

A separate garage module with maintenance planning, work orders, its own activity configuration and shared company financial administration.

08

Cases, customers & integrations

Edit and organise photos, restore deleted photos and manage documents. Connect customer communications, signatures, warranties and configured Exchange, Dispatch, Solera and other integrations.

Availability depends on modules, rights, configuration, source data and supplier agreements. DEKRA is prepared for central authorisation; activation requires valid access. Examples show the concept, not a performance guarantee.

Explore the possibilities in a demo

Connect capacity, estimates, execution and results. AI supports planning; evidence-based reports help you ask the right questions.

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