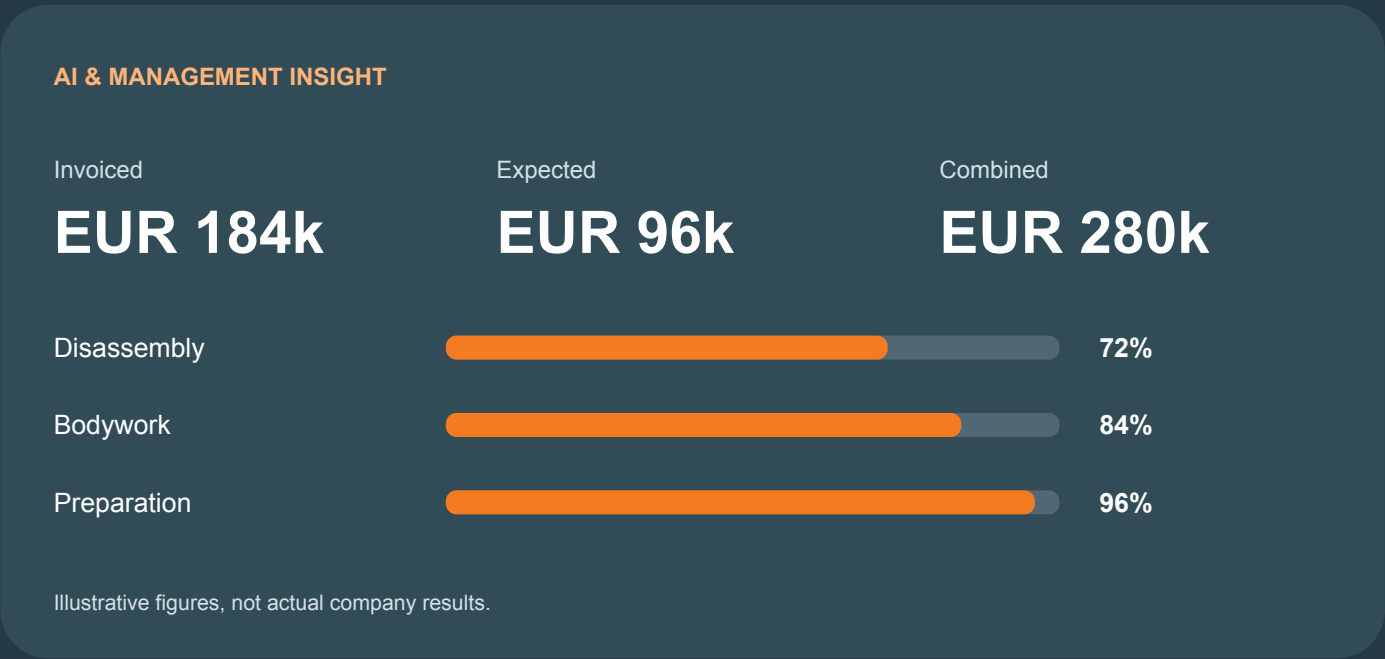


From daily operations to informed control.

Connected cases, workshop and results. With AI supporting planning and management insight showing where attention is needed.



AI proposes. The planner reviews and confirms.

A clear route to reporting damage

Invite the driver to a personal account. The report is built step by step, with space for photos and additional information.

1

Invite personally

Send an email invitation from the leasing company. The driver activates the account and chooses a password.

2

Vehicle and incident

Record registration number, date, location, cause and driveability. Include contact preferences and relevant third-party details where needed.

3

Photos and documents

The driver takes photos or selects files. A draft can be saved and completed later before submission.

4

Review and submit

The driver reviews the report and confirms its accuracy. The handler receives a focused starting point for assessment.

Make the first report a useful beginning of the case.

Your workload and your authority

Handle claims in your own portal, using the name and colours of your leasing company.

Triage and assignment

Search and filter claims, set priorities and assign a handler. An optional action date supports follow-up.

Shared case information

View available estimates, financial categories and explicitly shared photos. The repair partner remains responsible for its own case.

Decisions within mandate

Authorise within a configured limit, request changes or reject. Always record the reasoning against the reviewed version.

Reassess changes

A revised estimate does not automatically inherit earlier approval. Keep assessment and closure aligned with the current situation.

Every handler knows what is open and what they may decide.

This portal supports claims handling; it does not replace contract, coverage or recovery assessment. Mandates are configured with your organisation.

Keep the driver involved at the right moment

The personal portal separates customer communication from internal claim notes and financial assessment.

Request more information

Ask for missing details and let the driver respond or add documents. The conversation stays with the report.

Status with an explanation

Publish a clear status and explain it. The driver sees what you deliberately make available.

Share planning selectively

After linking the correct claim, share the repairer and planned arrival or handover when appropriate to the process.

Personal access

Drivers see their own reports and shared information. Internal notes, authorisations and financial estimate amounts remain protected.

Clear progress updates without unrestricted access to the claim.

Progress communication in this version takes place in the portal; invitation email is available. A report is not automatically a repair booking or coverage decision.

From claim decision to evidenced repair

The leasing company and repairer can collaborate around the same case, each with their own task and access.

The right handover

Link a driver report to the appropriate claim and vehicle. Deliberately share information with the repair organisation involved.

Quality during delivery

The repairer records applicable checks, competencies, photos and final inspection. This supports evidence of the repair process.

Estimate analysis as a tool

Use available financial data and comparison information. A filter can flag deviations without replacing human assessment.

Recognisable collaboration

Work under your own name and colours. Align roles, notifications and access rights with your pilot partners.

One connected process, with a dedicated environment for each participant.

iBoss Orange supports standards monitoring and audit preparation. It does not replace BOVAG certification or an independent audit; assessment includes automated and manual checks.

AI supporting your planning

Planning learns from completed cases. Estimates, clocked hours and skills provide direction; the planner remains in control.



AI PLANNING ADVICE

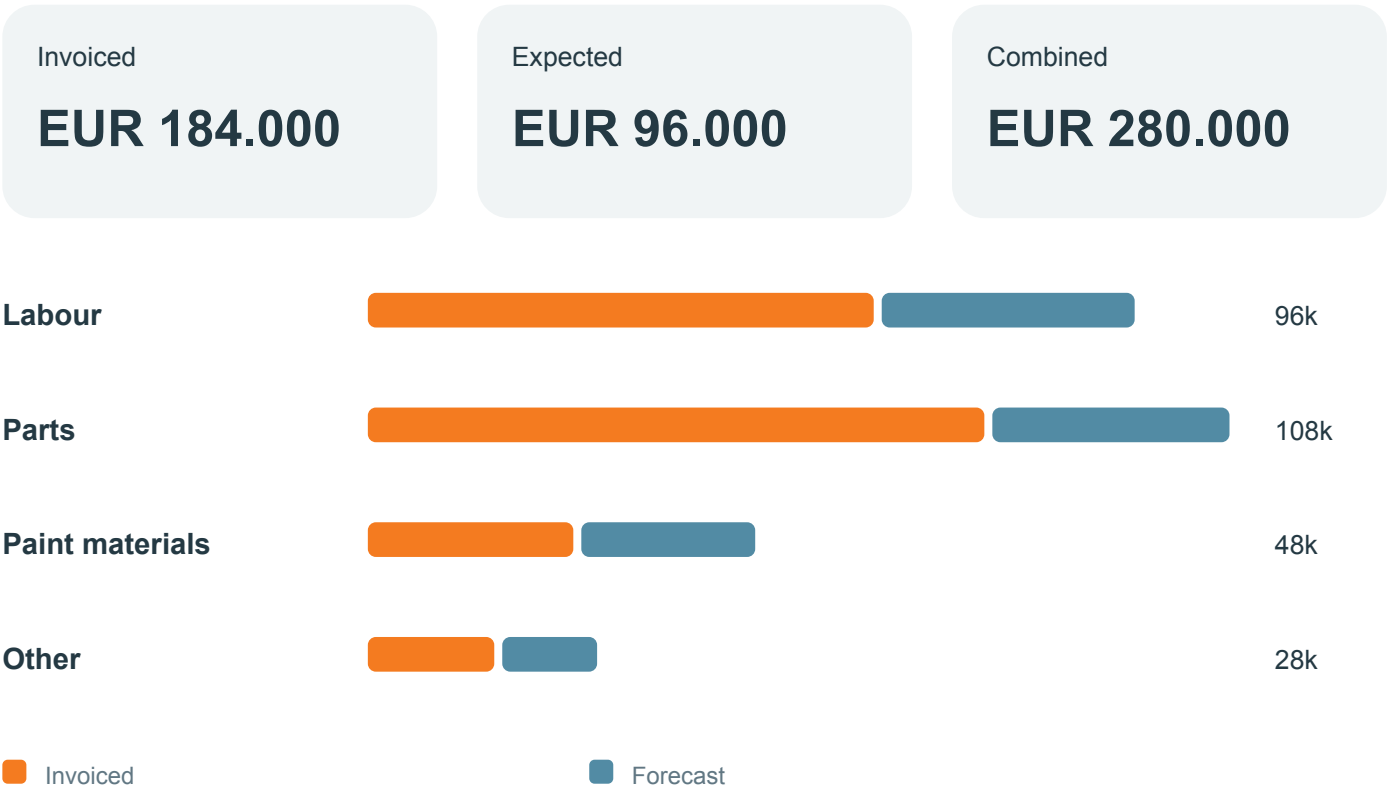
Example: move a flexible task to Thursday. Check skills, workstations and replacement vehicles before accepting the proposal.

AI proposes. The planner reviews and confirms.

Plan three weeks ahead using people, skills and existing commitments. Learn from closed or invoiced cases; a check around 12:45 highlights material planning risks.

Results visible. Expectations explained.

Sources and planned delivery dates explain expected revenue. A final invoice is never counted again in the forecast.



Invoiced

Forecast

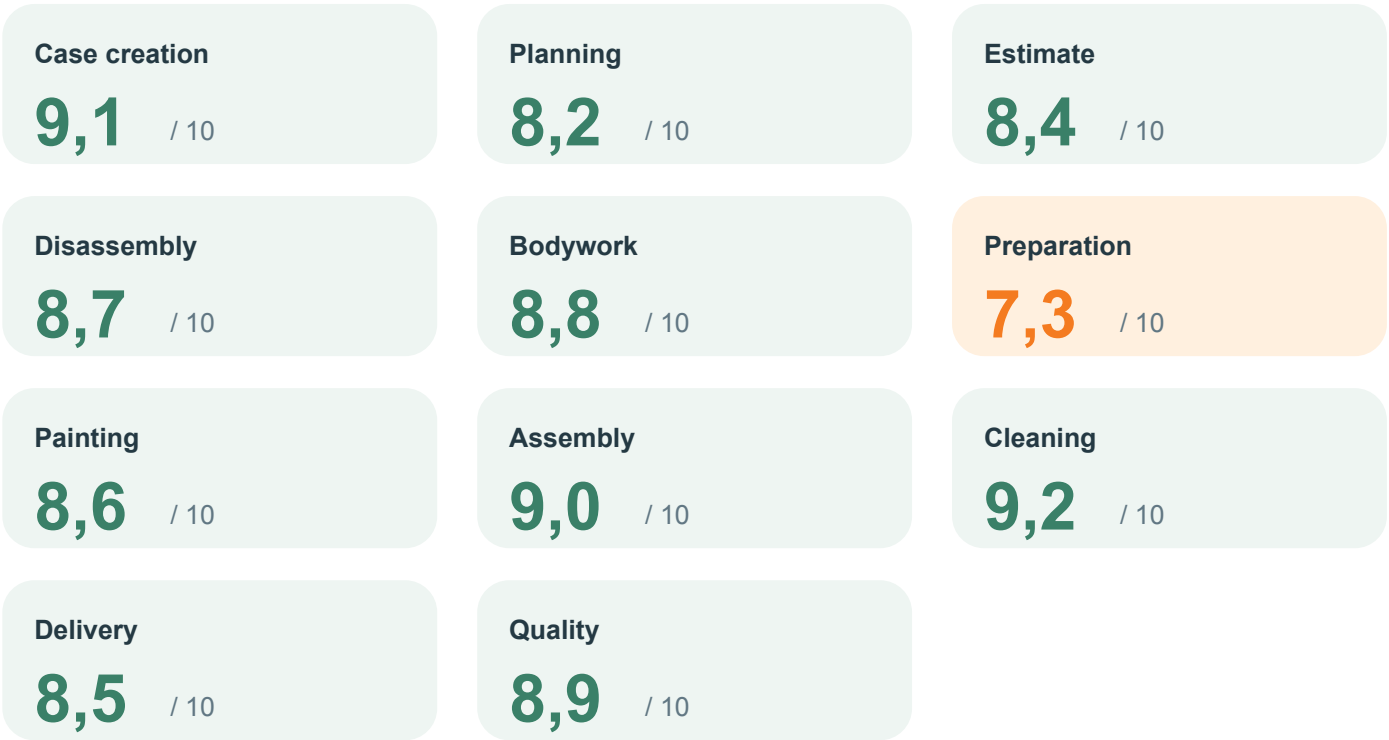
Illustrative figures, not actual company results.

Revenue, forecast & source invoicing

Review invoiced and expected revenue by invoice category. Connect estimates, parts and work orders to invoice lines with identifiable sources.

A better process starts with insight.

Review each stage and discuss the underlying cases. Compare companies at group and network level within your access rights.



Illustrative figures, not actual company results.

Preparation · example improvement point

Compare confirmed estimate hours with recorded time. Discuss extra operations and handovers; drill down to the underlying cases.

Process scorecard in development. Scores depend on evidence: no score without enough data. Recorded process and hour performance do not certify repair workmanship.

The latest capabilities in one process.

01

Smart intake & graphical planning

Propose intake and repair periods based on capacity. Check replacement vehicles and move cases with immediate availability checks.

02

AI planning & learning

Plan three weeks ahead using people, skills and existing commitments. Learn from closed or invoiced cases; a check around 12:45 highlights material planning risks.

03

Live Repair

See vehicles on the workshop floor plan with workstations, employees and progress. Use your company layout and optional workstation clocking.

04

Team & process insight

Compare cycle times per case manager and estimates against actual hours. Surface improvement opportunities for bodyshops, groups and networks.

05

Revenue, forecast & source invoicing

Review invoiced and expected revenue by invoice category. Connect estimates, parts and work orders to invoice lines with identifiable sources.

06

Parts & vehicle stock

Manage centrally purchased parts, case costs and sales. Track vehicle purchases, internal use, costs and sales; prepare import and BPM information.

07

Avelumo Drive

A separate garage module with maintenance planning, work orders, its own activity configuration and shared company financial administration.

08

Cases, customers & integrations

Edit and organise photos, restore deleted photos and manage documents. Connect customer communications, signatures, warranties and configured Exchange, Dispatch, Solera and other integrations.

Availability depends on modules, rights, configuration, source data and supplier agreements. DEKRA is prepared for central authorisation; activation requires valid access. Examples show the concept, not a performance guarantee.

Explore the possibilities in a demo

Connect capacity, estimates, execution and results. AI supports planning; evidence-based reports help you ask the right questions.

Smart intake & graphical planning

Propose intake and repair periods based on capacity. Check replacement vehicles and move cases with immediate availability checks.

AI planning & learning

Plan three weeks ahead using people, skills and existing commitments. Learn from closed or invoiced cases; a check around 12:45 highlights material planning risks.

Revenue, forecast & source invoicing

info@iboss.nl Review invoices and forecasted revenue by invoice category. Connect estimates, parts and work orders to invoice lines with identifiable sources.

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